



- Zeno.PM is only accessible using SSL (HTTPS) with traffic encrypted from browser through to internet servers
- Zeno.PM is regularly tested for Cross-Site Scripting (XSS), SQL Injection, Cross-Site Request Forgery (CSRF) and many other common vulnerabilities
- Servers are regionally placed to comply with government information and data sovereignty regulations
- Server infrastructure is with a top-tier, global hosting provider
- Servers are hardened with all non-essential ports and applications disabled and tenable scanned
- Servers sit behind public facing load balancers on a private network (servers are not directly accessible through the internet)
- For environment administration and management, access is via remote connection through a secure VPN established for the duration of the administrative activity
- VPN access is limited to authorised Level35 staff only
- Database backups are run nightly and kept for 30 days. They are stored in a separate location and encrypted with password protection
- Server templates are kept for the purpose of restoration from catastrophic failure allowing complete restoration of services within 24 hours
- Level35 is a CyberGRX Exchange member